

Date of Meeting	19 November 2019
Report Title	Chief Officer's Report
Report Number	HSCP.19.075
Lead Officer	Sandra Ross
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Consultation Checklist Completed	Yes
Directions Required	No
Appendices	A: Health Visiting Digitisation Timeline B: Health and Transport Action Plan Steering Group Letter

1. Purpose of the Report

1.1. The purpose of the report is to provide the IJB with an update from the Chief Officer

2. Recommendations

- **2.1.** It is recommended that the Integration Joint Board:
 - a) Agree to invite representatives of the Health and Transport Action Plan (HTAP) Steering Group to a future meeting of the IJB when the outcomes of the Day Care Review are available as well as receiving the Group's Annual Report for consideration, as detailed in the report and Appendix B to the report; and
 - b) Otherwise note the content of the report.







3. Summary of Key Information

Local Updates

3.1. Carden:

The tender application closing date was Thursday 24th October. The advert was open European wide, and an application was received. It is currently being assessed through due process. There has been no surge of complaints or of patients wanting to move practice to date and no staff have left due to the proposed changes. Carden has not yet given notice and we continue to work closely with them to ensure the continued provision of services, mindful of future options.

3.2 Scottish Health Award: Young Achiever Award.

Dr Calum Leask is one of the three finalists for this award. This award is for an individual aged 30 years or younger on 1 November 2019 who has demonstrated outstanding achievement as part of their working life. A student, apprentice, trainee or employee from any clinical or non-clinical discipline, who has shown initiative, drive and excellent judgement in their work to achieve exceptional results. Nominated by his line manager, we are delighted for him. The award ceremony takes place on Thursday 14th November 2019.

3.3 Digital Lead Post Update

The post is currently going through evaluation processes in both NHS Grampian and Aberdeen City Council. Some queries have been raised and we are working to respond to these and push this through. We are confident this will be finalised by the end of the year and given seasonal implications we will aim to start the recruitment process in January.

3.4 Health Visiting Digitisation

As reported to the IJB at its last meeting in September, a test of change is proposed within Health Visiting in which we support frontline staff to be







engaged and own the opportunities presented through digitalisation. This team has been on the operational risk register for some time due to major recruitment challenges within the city. This redesign will see the implementation of an automated scheduling and caseload system, facilitated by mobile technology. It will reduce workload, which will have a positive impact on staff wellbeing and retention and the delivery of services. Attached at Appendix A to this report is the Project timeline which outlines that the scheduling of service users will be live by the end of November 2019.

Regional Updates

4.1 Commission for the Delivery of a Strategic Review and Plan for Respiratory Care in Grampian

The three Integration Joint Boards (IJB) (Aberdeen City, Aberdeenshire and Moray) in the North East of Scotland received a paper in June 2019 considering hosted services and "large hospital-based services". Much of the discussion, at each of the Integration Joint Boards, confirmed the desire to have much greater ownership for the outcomes of the whole system planning for the large hospital-based services. An important step to achieve this is for the three IJBs to provide comments and direction on the commissioning brief for each of the pathways of care.

This commission aims to set out the shared intent (scope, output, principles and process) by the three IJBs/HSCPs, Acute Sector and NHS Grampian System Leadership Team in relation to the strategic planning for respiratory care within Grampian. The strategic review and plan will focus on the whole pathway of care for respiratory conditions for all population groups across Grampian.

The commission aims to deliver the following outputs:

Comprehensive strategic review of respiratory care provision ensuring robust involvement of key stakeholders. This will also incorporate available data/information and evidence based practice;

A robust, co-produced and cross-system strategic plan which sets out the vision and optimal model for equitable, sustainable, outcome focussed respiratory care in Grampian; and







Agreed finance framework which underpins the agreed strategic plan.

2 Workshops with key stakeholders are planned (the first was held on the 5th of November), following which a draft plan will be consulted upon during December 2019 to mid-February 2020, with the final plan being approved by the end of April 2020.

4.2 Health and Transport Action Plan Steering Group

Attached as Appendix B to this report is a letter from the Health and Transport Action Plan Steering Group. The letter outlines the work of the Steering Group and its links to the IJB and Aberdeen City Health and Social Care Partnership. The Steering Group includes representatives of NHS Grampian, Nestrans, Aberdeen City Council, Aberdeenshire Council, the Moray Council and Health and Social Care Partnerships. The purpose of the Steering Group is to exert influence strategically and at a local level within and between partners across the themes of "Transport and Public Health" and Access to Health and Social Care". The letter suggests that the IJB consider the Steering Group's Annual Report.

It is proposed that the IJB receive the Steering Group's Annual report as well as invite representatives of the Group to a future meeting of the IJB when the outcomes of the Day Care Review are available.

National Update

5.1 Digital Telecare-Scottish Local Government

The Partnership were delighted to host a meeting last month with David Brown. David recently took up post within the Digital Office for Scottish Government as Business Relationship Manager. David has a remit for Digital telecare. Along with colleagues from Aberdeen City Council and Bon Accord Care we had an opportunity to hear about and further discuss the national direction for the analogue to digital switch over. We look forward to working closely in the future with Brian and his colleagues. We are currently planning a workshop that will provide an overview and introduction of this national workstream and developments. Colleagues across the partnership will be invited to attend.







6 Implications for IJB

- 6.1 Equalities there are no implications in relation to our duty under the Equalities Act 2010
- 6.2 Fairer Scotland Duty there are no implications in relation to the Fairer Scotland Duty
- 6.3 Financial there are no immediate financial implications arising from this report.
- 6.4 Workforce there are no immediate workforce implications arising from this report. Relevant Workforce implications will be highlighted in any future report on action required in relation to Carden Medical Practice.
- 6.5 Legal there are no immediate legal implications arising from this report
- 6.6 Other- there are no other immediate implications arising from this report.

7 Links to ACHSCP Strategic Plan

7.1 The Chief Officers update is linked to current areas of note relevant to the overall delivery of the Strategic Plan.

8 Management of Risk

8.1 Identified risks

The issues at Carden Medical Practice and the delay in recruiting to the Digital Lead role could potentially impact on our ability to deliver services in these areas.

8.2 Link to risks on strategic or operational risk register:

The main issues in this report directly link to the following Risks on the Strategic Risk Register:

1-There is a risk that there is insufficient capacity in the market (or appropriate infrastructure in-house) to fulfil the IJB's duties as outlined in







the integration scheme. This includes commissioned services and general medical services.

- 3- There is a risk that the outcomes expected from hosted services are not delivered and that the IJB does not identify non-performance in through its systems. This risk relates to services that Aberdeen IJB hosts on behalf of Moray and Aberdeenshire, and those hosted by those IJBs and delivered on behalf of Aberdeen City.
- 5-There is a risk that the IJB, and the services that it directs and has operational oversight of, fail to meet both performance standards/outcomes as set by regulatory bodies and those locally-determined performance standards as set by the board itself. This may result in harm or risk of harm to people.
- 7- Failure to deliver transformation at a pace or scale required by the demographic and financial pressures in the system.

8.3 How might the content of this report impact or mitigate these risks:

This report details the mitigating action being taken to manage these risks. The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary

Approvals	
1000000	Sandra Ross (Chief Officer)
	Alex Stephen (Chief Finance Officer)



